



Is the tank price quoted all inclusive?

All prices are provided upfront before any paperwork is signed. The quoted price includes: installation, delivery and all components required.

Do I have a Warranty ?

All Rhino Tanks come with a 20 Year Conditional Warranty. This covers everything from the structure of the tank to the liner and fittings.

Do I need Shire Approval?

In most instances your local shire/ council will require you to seek approval prior to installation of a tank. All required documentation is available upon request.

What size tank do I need?

Tank size required can be dependant on many factors including catchment area, intended usage and rainfall. Refer to the Consumption Chart included. As a general reference a family of four use approximately 180,000 Litres per year (Household Only).

Can I choose a colour for my tank?

All Rhino Tanks are available in either Zinalume or the full range of Genuine Colorbond® colours.

I have decided on a tank size and colour what happens now?

We will send you out a Sales Contract that reflects your order. You will need to sign and return this with a 10% deposit before your order can be activated.

Who will construct the Sand Pad?

Upon receiving your signed contract and deposit we will send you a pad specification document and Pad Completion Form. The sand pad will have to be completed either by yourself or a contractor of your choice to the standard specified by us. If the pad is not satisfactory for construction, delays and or additional charges may be incurred.

My Pad is ready, when can I have my Tank?

Once the Pad is ready you will need to complete and return the Pad Completion Form being sure to specify your preferred positions for your inlets/outlets and accessories. Your tank can be installed within 15 working days of receiving your Pad Completion Form (This may be subject to workable weather conditions). An installer will make contact with you to arrange a suitable date for installation. You are welcome to attend the site on the day of installation, however this is not necessary for works to proceed.

How long will the installers be on site?

90% of tank installations can be completed within a day, dependant on weather conditions.

When is my final payment due?

A tax invoice for the balance payable will be issued on completion of the tank. Payments can be made by either Visa, MasterCard, EFT, cheque or money order.